



ANYCLOUD BACKUP – 365 + ENTRA ID BUNDLE

Whitepaper for end-customers

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Executive summary

Microsoft Entra ID and Microsoft 365 are the foundation of enterprise productivity and identity. Entra ID governs access to critical systems and applications, while Microsoft 365 holds the core of corporate collaboration data across Exchange, SharePoint, Teams, and OneDrive for Business.

While Microsoft provides uptime and service availability, the responsibility for data protection, identity continuity, and compliance lies with the customer. Backup is essential to safeguard against accidental deletion, malicious insider actions, ransomware, and misconfigurations.

The Anycloud backup for 365 and Entra Bundle delivers a unified license that provides full protection of both Microsoft 365 data and Entra ID identity configurations. With one subscription, organizations gain enterprise-grade backup, rapid recovery, and governance features – all managed through a single portal. This consolidated approach reduces complexity, strengthens compliance, and ensures business continuity across both collaboration and identity workloads.

Scope of services

Each bundle license includes both Microsoft 365 Backup and Entra Backup services.



1 licensed Entra user including the corresponding Microsoft 365 user



Unlimited unlicensed Entra members



Unlimited Microsoft 365 objects

This ensures that organizations can scale backup coverage seamlessly across both identity and collaboration workloads. The scope also supports hybrid workforce structures, where not all accounts require full licenses but still need coverage within compliance and governance boundaries.



Microsoft 365 Backup

The bundle includes full protection for Microsoft 365 services. Exchange Online provides protection of mailboxes, calendars, contacts, attachments, and delegated permissions. Backup allows recovery of individual emails or complete mailboxes, minimizing disruption in case of loss.

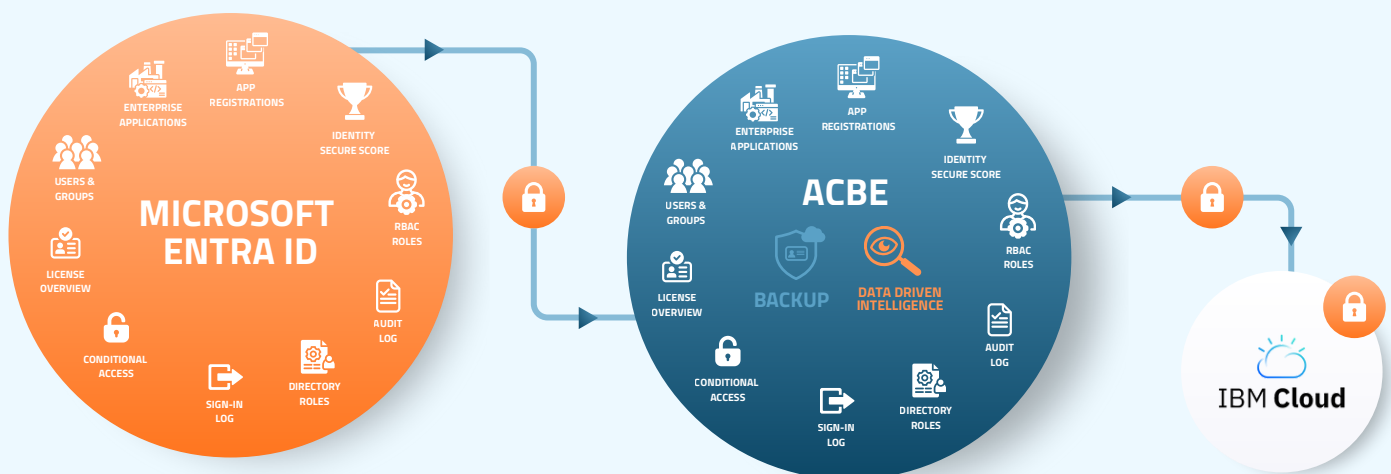
SharePoint Online is backed up including sites, document libraries, metadata, and permissions. Granular restore enables site-level or file-level recovery.

Teams data is included such as private and group chats, meeting recordings, files, channels, tabs, and configurations, ensuring continuity in case of user error or malicious deletion.

OneDrive for Business is fully protected including files, folders, metadata, and sharing configurations. Recovery ensures business-critical files are quickly restored to maintain user productivity. Backups are performed automatically and stored in secure IBM Cloud data centers with AES-256 encryption in transit and at rest. Data is separated from the Microsoft tenant using an air-gapped model, ensuring resilience against ransomware. Retention options range from 1 year up to 25 years, providing flexibility for both operational and compliance-driven requirements.

Entra ID backup

The bundle also includes protection of the identity layer in Microsoft Entra ID. The service backs up and restores:



Anyclear Backup for Entra ID enables organizations to recover deleted or misconfigured identity objects within minutes. Recovery Time Objective (RTO) is optimized through automated workflows and one-click restore, reducing downtime significantly. Recovery Point Objective (RPO) ensures frequent capture of identity state, minimizing potential data loss.

Insider Threat Protection retains deleted 365 content for 30 days, providing a safeguard against both accidental and malicious actions. Furthermore, GDPR-compliant permanent deletion ("Right to be Forgotten") is fully supported through a 72-hour grace process, allowing organizations to comply with privacy regulations while maintaining control.

Security and governance

The Anycloud Backup for 365 and Entra ID Bundle provides security and governance features that go beyond standard backup, offering enterprise-grade controls that support risk reduction and compliance.

In addition to protecting data, the solution leverages backup content as a foundation for a comprehensive governance toolset. This means that organizations not only have a secure copy of their identity and collaboration data, but also actionable intelligence derived from that backup. Administrators can continuously monitor changes in users, groups, applications, and policies, and compare them against previous states to identify anomalies or unauthorized modifications. Policy validation ensures that retention, deletion, and access rights are enforced consistently, reducing the risk of configuration drift or non-compliance.

The system also enables detailed audit capabilities by using backup data as a reference point for activity tracking. This allows compliance teams to review historical changes, verify adherence to regulatory frameworks, and generate audit-ready reports directly from the portal. By turning immutable backup data into a governance layer, the solution strengthens organizational control and transparency across both collaboration and identity workloads.

All of these governance features are included as part of the bundle without additional cost, ensuring that customers gain not only resilient backup and recovery but also a proactive security and compliance toolset that improves accountability and reduces operational risk.

- **AES-256 encryption in transit and at rest**
- **Air-gapped backups separated from Microsoft production tenants**
- **Multi-factor authentication for portal access**
- **Audit logging with full traceability of backup and restore actions**
- **Granular admin roles and delegated administration controls**
- **Policy enforcement and compliance reporting against GDPR, DORA, and ISO**
- **Change comparison tools for identifying unauthorized modifications**
- **Security dashboard with actionable risk insights**

By combining these controls, the service provides not only backup and recovery, but also a governance layer that strengthens organizational oversight and accountability.



Unified management portal

Both Microsoft 365 Backup and Entra ID Backup are managed through the same portal, simplifying operations and ensuring consistency.

Unified configuration of backup jobs and retention settings for both Microsoft 365 and Entra ID. A central dashboard allows monitoring of status, alerts, and activity across collaboration and identity workloads.

Fast recovery workflows with one-click restore are available for both identity objects and user data. Daily reports and configurable notifications keep administrators informed.

A full audit trail with export options supports internal audits or external regulatory inspections. Security scoring and best-practice recommendations are tailored to the customer's environment.

The single-portal approach eliminates silos, reduces administrative overhead, and ensures that IT, security, and compliance teams have consolidated visibility and control across the organization's most critical systems.

Licensing models

The Anycloud Backup for 365 and Entra ID Bundle is available in flexible licensing models to suit both operational agility and long-term planning:



PayGo bundle

is consumption-based and billed monthly in arrears. It is ideal for organizations with fluctuating user counts or short-term needs.



Commit bundle

is a 1-year or 3-year commitment at a lower unit price, billed annually in advance, with overages billed monthly in arrears. It is designed for stable environments where predictable licensing offers cost savings.

Bundle usage is measured by the number of licensed Entra members within the tenant. Each bundle license also covers the corresponding Microsoft 365 user. Conversion rules ensure flexibility. Existing standalone Anycloud Backup for Microsoft 365 or Entra ID subscriptions can be converted into bundles.

Business benefits

- ✓ A single license provides dual protection, as one subscription covers both Microsoft 365 data and Entra identity. Bundle pricing reduces administrative overhead and total cost of ownership compared to separate licenses, ensuring lower cost and simplicity.
- ✓ The unified portal delivers one interface for managing all backup, restore, and governance operations.
- ✓ Built-in compliance features support GDPR, DORA, and ISO frameworks, easing audit preparation.
- ✓ Business continuity is assured by enabling rapid recovery of both collaboration data and identity objects, keeping business operations running with minimal downtime.
- ✓ The bundle model also provides scalability, supporting organizations of all sizes, from dynamic PayGo deployments to stable enterprise commitments.



LET'S STAY CONNECTED

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